SAMPLE ALGORITHM FOR CONFIDENTIAL BILLING IN STD CLINIC

Does patient have insurance?

YES

Confidential Service Request
(i.e., patient does not consent to using insurance for this visit because of confidentiality concerns)

NO

Medicaid

Private Insurance or Medicaid HMO (e.g., Blue Cross or Anthem)

Bill 3rd party insurance

Bill Medicaid

NO

Does the patient qualify for coverage through any kind of supplemental grant funding?*

YES

Medicaid

Private Insurance or Medicaid HMO (e.g., Blue Cross or Anthem)

YES

Medicaid

Private Insurance or Medicaid HMO (e.g., Blue Cross or Anthem)

Bill federal or state funds

Charge patient. May use sliding scale if in place

NO

YES

* Grant funding is different state by state and sometimes county by county.

** Check Medicaid and/or insurance EOB policy. Medicaid EOB policies vary by state. Services are considered confidential if EOB is not sent.

Adapted from: NCSD/APHL, Moving Toward Third-Party Billing and Revenue Generation in Public Health: An Emerging Model from Michigan.